



Our Rates

Valid from
1 Dec 2023

DOCUMENT

1-3 days cost-effective delivery.

| | Peninsular Malaysia | Kuching | Sarawak Other Towns | Kota Kinabalu | Sabah Other Towns |
|----------------------------|---------------------|---------|---------------------|---------------|-------------------|
| Weight up to and including | Price | | | | |
| 0.5kg | 5.00 | 10.00 | 11.50 | 10.00 | 11.50 |
| 1.0kg | 6.00 | 10.00 | 22.50 | 10.00 | 22.50 |
| 2.0kg | 8.00 | 19.90 | 44.50 | 19.90 | 44.50 |
| Sub break 0.5kg | 1.00 | 4.95 | 11.00 | 4.95 | 11.00 |

EXPRESS

1-3 days cost-effective delivery.

| | Peninsular Malaysia | Kuching | Sarawak Other Towns | Kota Kinabalu | Sabah Other Towns |
|----------------------------|---------------------|---------|---------------------|---------------|-------------------|
| Weight up to and including | Price | | | | |
| 1.0kg | 7.00 | 12.00 | 15.00 | 12.00 | 15.00 |
| 2.0kg | 7.00 | 23.90 | 28.50 | 23.90 | 28.50 |
| 3.0kg | 7.00 | 35.80 | 42.00 | 35.80 | 42.00 |
| 4.0kg | 8.50 | 47.70 | 55.50 | 47.70 | 55.50 |
| 5.0kg | 10.00 | 59.60 | 69.00 | 59.60 | 69.00 |
| Sub break 1kg | 1.50 | 11.90 | 13.50 | 11.90 | 13.50 |

VALUEPACK

1-3 days cost-effective delivery.

| | Peninsular Malaysia Only |
|----------------------------|--------------------------|
| Weight up to and including | Price |
| 1.0-3.0kg | 5.30 |
| 4.0kg | 7.00 |
| 5.0kg | 7.50 |
| 6.0kg | 24.00 |

VALUE6.9

1-3 days cost-effective delivery. Customers are required to use the Line Clear Express Value6.9 yellow courier flyer bag.

| | Peninsular Malaysia Only |
|----------------------------|--------------------------|
| Weight up to and including | Price |
| 1.0-6.0kg | 6.90 |

JUMBO

1-7 days delivery for jumbo shipments.

| | Peninsular Malaysia Only |
|----------------------------|--------------------------|
| Weight up to and including | Price |
| 1.0-18.0kg | 29.50 |
| 19.0kg | 30.50 |
| Sub break 1kg | 1.50 |

OVERSIZE

1-7 days delivery for oversize shipments.

| | Peninsular Malaysia Only |
|----------------------------|--------------------------|
| Weight up to and including | Price |
| 1.0-35.0kg | 60.00 |
| 36.0kg | 61.50 |
| Sub break 1kg | 1.50 |

FRESHBOX

Next day delivery. GUARANTEED. 7 days a week.

| | | Vege/Fruit (Local) | Vege/Fruit (Outstation) | Frozen Food (Local) | Frozen Food (Outstation) |
|----------------------------|------------|--------------------|-------------------------|---------------------|--------------------------|
| Weight up to and including | Length | Price | | | |
| 1.0 - 10.0kg (Small) | 25cm-38cm | 15.00 | 20.00 | 20.00 | 25.00 |
| 11.0 - 20.0kg (Medium) | 38cm-55cm | 20.00 | 25.00 | 25.00 | 35.00 |
| 21.0 - 25.0kg (Large) | Above 55cm | 25.00 | 35.00 | 35.00 | 45.00 |

For Boxes above 25.0kg and 55cm, Premium rates shall apply. Compensation of RM200 for items shipped with our FreshBox services shall be given in the form of Line Clear Express credit voucher for untimely delivery.

PREMIUMBOX

Next day delivery. GUARANTEED. 7 days a week.

| | | Price |
|------------|---------------|-------|
| Premium 3 | 1.0 - 3.0kg | 14.90 |
| Premium 10 | 4.0 - 10.0kg | 22.90 |
| Premium 15 | 11.0 - 15.0kg | 32.90 |

Compensation of RM100 for items shipped with our PremiumBox services shall be given in the form of Line Clear Express credit voucher for untimely delivery.

PREMIUM

Next day delivery. GUARANTEED.

| | Peninsular Malaysia Only |
|----------------------------|--------------------------|
| Weight up to and including | Price |
| 1.0kg | 15.00 |
| 2.0kg | 18.00 |
| 3.0kg | 21.00 |
| 4.0kg | 24.00 |
| 5.0kg | 27.00 |
| 6.0kg | 30.00 |
| Sub break 1kg | 3.00 |

Compensation of RM100 for items shipped with our Premium services shall be given in the form of Line Clear Express credit voucher for untimely delivery.

Terms & Conditions

1. All information provided is true at the time of dissemination (3 July 2023).
2. All prices quoted in this rate table are in Ringgit Malaysia (RM) and are subject to 6% sales and services tax.
3. All prices quoted are not inclusive of insurance.
4. We restrict or prohibit certain items from our delivery network. For more information, visit lineclearexpress.com/faq.
5. For all parcels, billable weight is subject to actual weight or dimensional weight, whichever is greater. The weight reflected from the Auto Weighing Machine (AWM) will be used as the final weight.
6. We highly encourage all customers with less than 5 parcels to lodge in or drop off parcels at any Line Clear Express Hub, Depot, Station or authorised platforms to avoid pick up request disappointment.
7. For Personal Accounts customers where pick up service is not provided, customers may lodge in or drop off parcels at any Line Clear Express Hub, Depot, Station or authorised platforms.
8. Line Clear Express reserves the right to refuse services to any person violating these terms and conditions.

ValuePack

1. ValuePack rates and services are applicable in Peninsular Malaysia and exclude remote areas.
2. ValuePack delivery service level agreement is within 1-3 days.
3. Shipments sent with ValuePack services are only applicable for packages weighing 1-3KG with a maximum of 5KG.
4. All packages sent using ValuePack must be packed in Line Clear Express flyer bags.
5. ValuePack rates and services is only for Business Account customers, please approach our sales team for more information.

Express

1. Express rates and services are applicable for shipments in flyers and parcel boxes with parcel dimension measuring less than 70cmx70cmx70cm and weighing less than 30kg.
2. Express rates and services are applicable nationwide.
3. Deliveries to remote areas are available. Rates may vary.
4. Express delivery service level agreement is within 1-3 days for Peninsular Malaysia and 3-5 days for Sabah and Sarawak, excluding remote areas.
5. Should any one side of the parcel measures more than 70cm or weighs less than 35kg, Line Clear Express reserves the right to change the service type to Jumbo service level agreement of the parcel to 7 days.
6. Express rates and services are applicable nationwide.
7. Express rates and services are applicable for normal and dangerous goods shipment.
8. Normal goods are classified as dry items, e-commerce goods, and etc.
9. Dangerous goods are classified as liquid, lithium or metal batteries, aerosol, compressor, magnetised materials, and etc.
10. Items classified as dangerous goods will be required to submit specific documentation and declaration by the sender for the shipments to East Malaysia. Please refer to our full list of dangerous goods on lineclearexpress.com/faq or reach out to us for more information.

Jumbo

1. For Jumbo parcels, billable weight is subject to actual weight or dimensional weight, whichever is greater.
2. Jumbo rates and services are applicable for shipments with any one side of the parcel measuring more than 70cm and any one side of the parcel measuring less than 240cm OR weighing less than 35kg.
3. Jumbo delivery service level agreement is within 1-7 days for Peninsular Malaysia only excluding remote areas.
4. The weight reflected from the Auto Weighing Machine (AWM) will be used as the final weight.

Oversize

1. For Oversize parcels, billable weight is subject to actual weight.
2. Oversize rates and services are applicable for shipments with any one side of the parcel measuring more than 240 cm OR weighing more than 35kg.
3. Oversize weight is measured per parcel for multi-parcel shipments (MPS).
4. Oversize delivery service level agreement is within 1-7 days for Peninsular Malaysia only excluding remote areas.
5. The weight reflected from the Auto Weighing Machine (AWM) will be used as the final weight.

Value6.9

1. Value6.9 rates and services are applicable in Peninsular Malaysia and exclude remote areas.
2. Value6.9 delivery service level agreement is within 1-3 days.
3. Shipments sent with Value6.9 services are only applicable for packages weighing less than 6KG.
4. All packages sent must be packed in Line Clear Express Value6.9 yellow courier flyer bags.
5. No liquids and fragile items are allowed to be sent using Value6.9.

Premium

1. Premium rates and services are applicable for shipments in flyers and parcel boxes with parcel dimension measuring less than 70cmx70cmx70cm and weighing less than 30kg.
2. Premium rates and services are applicable only in Peninsular Malaysia and exclude remote areas.
3. Premium delivery service level agreement is Guaranteed Next Day Delivery, 7 days a week.
4. Should any one side of the parcel measures more than 70cm or weighs more than 30kg, Line Clear Express reserves the right to change the service level agreement of the parcel to 7 days.
5. A compensation of RM100 shall be given in the form of Line Clear Express credit for untimely delivery.
6. All parcels are required to stick Premium sticker on the exterior of the parcel next to the air waybill. Parcels without Premium sticker will be considered as Express parcels with service level agreement of 1-3 days without compensation for untimely delivery.

PremiumBox

1. PremiumBox rates and services are applicable for shipments in parcel boxes with parcel dimension measuring less than 70cmx70cmx70cm and weighing less than 15kg.
2. PremiumBox rates and services are applicable only in Peninsular Malaysia and exclude remote areas.
3. Premium delivery service level agreement is Guaranteed Next Day Delivery, 7 days a week.
4. A compensation of RM100 shall be given in the form of Line Clear Express credit for untimely delivery.
5. All parcel boxes are required to stick Premium sticker on the exterior of the parcel next to the air waybill. Parcels without Premium sticker will be considered as Express parcels without compensation for untimely delivery.
6. For any PremiumBox parcels exceeding the maximum weight and box dimension, general Premium rates will be automatically applied.

FreshBox

1. FreshBox rates and services are applicable only in Peninsular Malaysia and exclude remote areas.
2. FreshBox rates and services are only applicable for fresh produce and frozen food only.
3. FreshBox deliveries must be packaged in properly sealed corrugated boxes or styrofoam boxes with sufficient ice packs or cooling agents. Refrain from using ice to prevent damages or leakages.
4. FreshBox delivery service level agreement is Guaranteed Next Day Delivery, 7 days a week.
5. A compensation of RM200 shall be given in the form of Line Clear Express credit for untimely delivery.
6. All parcels are required to stick FreshBox sticker on the exterior of the parcel next to the air waybill. Parcels without FreshBox sticker will be considered as Express parcels without compensation for untimely delivery.
7. For any FreshBox parcels exceeding the maximum weight and box dimension, general Premium rates will be automatically applied.

